

Questions on Fee Payment Policy:

Q: What's the policy?

A: Students who have done all that we have asked (i.e. have registered as full-time no later than **August 1st for Fall and December 26th for Spring**, have aid in-place that creates a refund to the student and **have an accurate local address in the Registrar's Office**) do not have to come to the Financial Aid Office\Cashiers.

Q: How do I get my money?

A: Refund checks will be mailed to your **Local Address as recorded in the Registrar's Office**.

Q: Can I have my check sent home?

A: No. To make sure students have their checks in a timely manner only **Local Addresses** will suffice. Also, by allowing only one possible address it ensures less confusion and potential mistakes.

Q: Great, but when will my check arrive?

A: We will mail checks in a time line that would have them arrive in your mail box by the first day of class.

Q: Ok, but you don't control the US mail. What if it doesn't!

A: If you don't receive it by the third day of classes, WSC offers small short term loans. This will give you easy access to some monies until your check arrives or the situation is resolved!

Q: How will I know if I have a check coming or not?

A: There are a few ways:

Your good old fashioned "snail mail" billing statement from Western. This will let you know if you owe or have a "credit balance" which would mean you have a check coming.

As always you can call us but it gets pretty crazy at the beginning of a term.

Check your "WOL" account under "Term Charges"

Q: Sounds complicated!

A: If you have done what we have asked, we want to make it as easy as possible for you. Why should you have to wait behind somebody who has problems or who doesn't have their act together?

Q: Sounds too easy. How are you gonna screw this up?

A: There will always be some unforeseen circumstances for a small number of students. We will continue to learn and refine this process for future terms.